



PRIVACY POLICY

PLATOCOM BROADBAND understands that your privacy is important to you and that you care about how your personal data is used. We respect and value the privacy of everyone who visits this website, www.platocombroadband.com ("Our Site") and will only collect and use personal data in ways that are described here, and in a way that is consistent with our obligations and your rights under the law.

Please read this Privacy Policy carefully and ensure that you understand it. Your acceptance of this Privacy Policy is deemed to occur upon your first use of Our Site. If you do not accept and agree with this Privacy Policy, you must stop using Our Site immediately.

Platocom Broadband is committed to protecting the privacy and accuracy of confidential information to the extent possible, subject to provisions of state and federal law. Other than as required by laws that guarantee public access to certain types of information, or in response to subpoenas or other legal instruments that authorize access, personal information is not actively shared. In particular, we do not re-distribute or sell personal information collected on our web servers.

Information collected:

We collect information about you for two reasons: firstly, to process your request or order, and secondly to provide you with the best possible service and service solution.

Platocombroadband.com servers collect the following analytics:

- Internet Protocol (IP) address of computer being used
- Web pages requested
- Referring web page
- Browser used
- Date and time



Platocombroadband.com does not associate this data to individual user identities.

In addition to the IP address/browser information collected from anonymous visitors to the site, other information is collected and stored when users log in to view restricted content or submit forms. Specifically, the following information is collected from Platocom Broadband and mapped to a locally created account:

Cookies:

Platocombroadband.com site may use "cookies" in order to deliver web content specific to individual users' interests or to keep track of online purchasing transactions. Sensitive personal information is not stored within cookies.

Webforms:

Platocombroadband.com uses webforms forms on this site. These forms require users to give contact information for Platocom Broadband to give the Customer:

- Quotes for Internet Access
- Quotes for Colocation
- Quotes for Cloud Hosting
- Ability to Buy Internet Access
- Ability to Buy Colocation
- Ability to Buy Cloud Hosting Services
- Ability to receive our newsletters
- Ability to contact customer service
- Ability to contact our sales department
- Ability to contact us for any reason

Contact information from the registration form is used only to send material relating to the inquiry or request for which it was collected and will not be sold to another party.

Use of collected information:

- Platocombroadband.com will not email you in the future about our products, services, solutions and offers unless you have opted into our notification emails or set up an account. You can opt out at any time, email us at contact@platocombroadband.com. We will keep your information confidential and will only use your information within Platocom Broadband.



- Platocombroadband.com will only use personal information collected from this site for the purpose of communication back to individuals who contact us via the site.
- Platocombroadband.com uses browser-IP-address information and anonymous-browser history to report information about site accesses and for profiling purposes. This information is used to improve Web presentation and utilization. IP address information may also be used for troubleshooting purposes.
- The information collected by Platocombroadband.com is used to identify users accessing secure content, and to pre-fill forms with information about the user submitting the form.

Distribution of collected information:

- Platocombroadband.com will not disclose, without your consent, personal information collected about you, except for certain explicit circumstances in which disclosure is required by law.
- Platocombroadband.com will not distribute or sell personal information to third-party organizations.

Privacy Statement Revisions:

This Privacy Statement was last revised on June 9, 2021. We may change this Privacy Statement at any time and for any reason. We encourage you to review this Privacy Statement each time you visit the web site. If we make a significant change to our Privacy Statement, we will post a notice on the homepage of our web site for a period of time after the change is made.

Responsibility for External Sites:

This website may contain links to other web sites. Some of those web sites may be operated by third parties. We provide the links for your convenience, but we do not review, control, or monitor the privacy practices of web sites operated by others.

Platocombroadband.com is not responsible for the performance of web sites operated by third parties or for your business dealings with them. Therefore, whenever you leave this web site we recommend that you review each web site's



privacy practices and make your own conclusions regarding the adequacy of these practices.

How to contact Platocom Broadband:

While using this website, you may encounter hypertext links to the Web pages of other PLATOCOM websites associated with Platocom Broadband, Platocom Broadband partners, or organizations not directly affiliated with Platocom Broadband. Platocom Broadband does not control the content or information practices of external organizations. We recommend you review the privacy statements of these organizations. If you have any questions or concerns regarding our PRIVACY STATEMENT, please contact us via e-mail: Contact@platocombroadband.com or call 1 800 516 1194.

